



Emerson Voted by Users
Best Supplier of Process Management Technologies and Services



14th Annual Readers' Choice Awards

Emerson Technologies and Services Top CONTROL Magazine Readers' Choice Awards for 13th Consecutive Year

Kaminco Process Management proudly announces the awarding of the Emerson Process Management as best Supplier of Process Management Technologies and Services.

Emerson Process Management, has been voted the best supplier of process management technologies and services in CONTROL Magazine's Annual Readers' Choice Awards. For 13 years, Emerson has dominated the awards by consistently winning the most product and services categories, including the coveted "best process control automation system" for five consecutive years.

THE BEST gift is something you didn't know you needed, but once you get it, it becomes absolutely essential. To give such a gift, the giver must know something about the recipient that he didn't know himself, which isn't surprisingly difficult, and mostly requires a little careful observation, thought, creativity and follow through.

These are the attributes shared and routinely practiced by the winners of CONTROL's 14th Annual Readers' Choice Awards. They don't wait for users to call with problems. They go out and find potential difficulties, and provide the genuine, real-time partnering that's always far easier to promise than actually deliver. They share a rare and continuous awareness with the few remaining waiters that still fill water glasses before their diners realize they're close to empty.

Unfortunately, much like those waiters, these attentive and proactive suppliers seem to be growing scarcer. The respondents to CONTROL's unaided, readers-only survey only named 74 total companies with at least 5% of their votes in 74 product categories, compared to 84 firms in 2004, even though there were four new categories in 2005.

The six service providers that the readers say deliver very good-to-excellent service (4.0 or above) include:

Emerson in 18 categories; Siemens Energy & Automation in six; Rockwell in four; Invensys-Foxboro in three; and Endress+Hauser and K-Tek in two categories each.

One notable constant was that there were nine multi-category winners in 2005 and 10 in 2004. Significantly expanding its personal lead, **Emerson and its divisions won in 28 categories in 2005**, which was six more than its 22 wins the year before.

One more possible sign of tightening competition was that there were 24 firms that topped the required 5% of votes required for a category mention in multiple categories in 2005, compared to 30 in 2004. **In 2005's survey, Emerson was named 40 times**, Rockwell was identified 24 times, Honeywell was cited 18 times, Invensys was mentioned 17, and Endress+Hauser was identified 11 times. The year before, the celebrities were Emerson with 41, Rockwell with 20, Invensys with 17, Endress+Hauser with 14, and Honeywell with 13.

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